

**Town of Mount Washington
Policy for Repair and Restoration of Service**

Optical Network Terminal and Power Supply Unit (ONT)

The ONT is the interface between the Town's (Town of Mount Washington) Fiber Network and the Subscriber (Homeowner). It is, by design, fastened to the Subscriber's residence or another structure on the Subscriber's property. Therefore it becomes the Subscriber's responsibility and should be covered against damage by the Subscriber's insurance. Because the ONT is supplied by the Town, the Town takes responsibility for warranty of the equipment against defect or failure. If equipment failure occurs, the Town will repair or replace the equipment as soon as possible at no charge. If it is determined that the failure was caused by damage or misuse of any kind by the Subscriber or anyone other than the Town's designated repair service technician, then the Subscriber will be responsible for the cost of replacement of the ONT and any service costs incurred for repair or replacement.

Town's Fiber Network

The Town owns the fiber cables and all equipment and accessories associated therewith (the "Fiber") as part of its entire Fiber Network. This includes the cables on the poles along the roadways in the Town right of way as well as underground cables. The Town also owns the cables (drops) that feed the service to the ONT up to where these cables are attached to the residence or other structure where the ONT is located. Damage to the Fiber located in or on the structure to which the ONT is attached shall be the responsibility of the Subscriber and should be covered by the subscriber's insurance. Damage to the Fiber up to the structure, whether overhead or underground, will be the responsibility of the Town and damage will be repaired by the Town as soon as is possible. Notwithstanding the foregoing, if it is determined that any damage was caused by the Subscriber or anyone other than the Town's designated repair service technician, then the Subscriber will be responsible for such damage.

Further Responsibility of the Subscriber/Property Owner with regard to the Fiber.

The Subscriber/Property Owner shall notify the Town in writing 30 days before work commences in an area on private property close to the Town's Fiber where the possibility exists for damage to occur to the Fiber so the Town can make arrangements to inspect the area where the work is to be done and establish contact with the contractor to address any concerns the Town might have and get a certificate of insurance from the company who is going to perform the work. (Digsafe)

It will be the Subscriber/Property Owner's responsibility to notify the Town if anyone damages the Town's Fiber. All persons employed by the Subscriber/Property Owner to do work in the vicinity of the Town's Fiber should have insurance adequate to reimburse the Town for any damage that they might cause to the Town's Fiber.

It will be the Subscriber/Property Owner's responsibility to maintain the right of way for the Town's Fiber on private property and remove any trees or limbs or any other thing which might cause the Fiber to be damaged. It will be the Subscriber/Property Owner's responsibility to notify the Town if the Fiber on private property becomes unattached; needs repair, maintenance or attention of any kind or if it appears to be a danger to anyone walking or driving on the property.